

## **Privacy Policy**

Exchange Parking Inc. ("Exchange Parking," "we," "our," or "us") is committed to protecting the privacy of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website or use our software services for high-rise buildings.

By using our website or services, you consent to the practices described in this Privacy Policy. If you do not agree with the practices described herein, please do not use our website or services.

### **1. Information We Collect**

We may collect the following types of personal information:

**Contact Information:** This includes your name, email address, phone number, and mailing address.

**Account Information:** When you create an account with us, we may collect information such as your username and password.

**Billing Information:** If you make payments for our services, we may collect payment card information or other financial details necessary for processing payments.

**Usage Information:** We may collect information about how you interact with our website and services, including log data, device information, and the pages you visit.

### **2. How We Use Your Information**

We use your personal information for the following purposes:

To provide and maintain our services.

To process payments (if applicable) and communicate with you about your account.

To respond to your inquiries or requests.

To improve our website and services.

To send promotional or marketing communications (if you have opted in to receive them).

### **3. How We Share Your Information**

We may share your personal information with:

**Service Providers:** We may share your information with third-party service providers who help us deliver our services and maintain our website.

**Business Partners:** We may share information with trusted business partners for specific purposes, such as offering integrated services.

Legal Requirements: We may disclose your information in response to a legal request or to comply with applicable laws and regulations.

#### **4. Your Choices**

You can opt out of receiving promotional communications from us by following the unsubscribe instructions provided in the email.

#### **5. Security**

We take reasonable measures to protect your personal information from unauthorized access, disclosure, or alteration. However, no method of transmission over the internet is entirely secure, and we cannot guarantee the absolute security of your data.

#### **6. Changes to this Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes to our practices or for other operational, legal, or regulatory reasons. We encourage you to review this Privacy Policy periodically.

#### **7. Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us at:

<https://parking.exchange/index.php/contact>